

Live Webinar - Managing Performance

Course Duration: 3 Hours

This course is aimed at providing an overview of what performance management is and the reasons why performance does not meet expectations. We will discuss how to manage a team's performance by setting SMART objectives and measuring performance against these along with techniques to manage underperformance.

The webinar is delivered by a Certified Online Learning Facilitator.

Course Objectives

By the end of the workshop, delegates will be able to:

- Demonstrate an understanding of what performance management is
- Discuss the causes of poor performance
- Explain the need for clear expectations
- Demonstrate how to hold a performance conversation

Course Content

- What performance is and is not
- Focusing on strengths and weaknesses
- Establishing clear expectations and goals
- Holding performance conversations