Live Webinar - Mentoring

Course overview

Mentoring is a learning support mechanism where an experienced person provides guidance, knowledge and advice to someone who is in development or has less experience in a given topic or function. The role of mentor is a very important one and whether the relationship is formal or informal, the fact is that a good mentor can be instrumental in the development of not only a mentee's skills and knowledge, but also their behaviour, attitude and social outlook.

The webinar will be highly interactive with delegate participation and engagement throughout. There will be three 90-minute sessions with delegate work between sessions to be carried out offline. Course duration full day 9.30am – 4.30pm.

There will be a maximum of 10 delegates.

The webinar is delivered by a Certified Online Learning Facilitator.

Learning outcomes

- Explain the mentor/mentee relationship and the roles and responsibilities
- Develop a clear set of guidelines and principles for a successful mentor relationship
- Understand and use specific tools to help you provide effective support for the mentee
- Confidently deliver exceptional mentor support

Course content

- Roles and Responsibilities – Exploring the part played by both mentor and mentee in the relationship and how this works throughout the stages of a mentoring relationship
- Code of Practice and Confidentiality – Appreciating the need for discretion as a mentor and the Do's and Don'ts
- Mentoring Agreement – Identifying the need for an agreement prior to beginning the mentor relationship and developing a sample agreement
- Encouraging Reflection – Looking at how reflection plays a large part in a mentoring relationship and developing methods of encouraging reflection in a mentee. Includes the Gibbs model of reflection as a reference
- Facilitative Vs. Directive Mentoring – Knowing when to challenge and when to instruct to get the best results
- Using Questions – Exploring the different types of questions that you can use as a mentor to get different effects
- Giving Feedback – Using a feedback model to define the different levels of feedback and how to implement them
- So, you're ready to be a mentor? – Putting the skills learnt into practice.