Live Webinar - Managing Remote Teams

Duration: 6 hours (split into 2 days, each day will be 3 hours)
Delivery Method: Zoom
Number of delegates: 10

About the course
This live interactive webinar is aimed at all managers looking for practical tools and techniques to engage and motivate their teams to be productive whilst working from home. This course focuses on the person-centric approach to managing people with an emphasis on the awareness of self, awareness of others and how to build trusting relationships.

This is a virtual live interactive course where we ask all participants to turn on their cameras and audio so that full interaction and discussions can take place. We aim to recreate, as far as we can, the face to face course through the use of virtual break out rooms and interactive exercises.

Course Objectives
By the end of the webinar delegates will:

- Discuss and be clear of the challenges involved in managing teams remotely
- Learn how to get to know each team member and get the best from them
- Know how to build trust and empower the team
- Have a structured approach to engaging the team
- Know how to set clear goals and expectations
- Have practical tools and techniques to use with the team

Course Content
Modules are delivered in 3-hour sessions on different days, usually one or two weeks apart to enable managers to practice the tools and techniques between sessions.

- **Module 1** (3 hours with breaks)
    - The role and expectations of the Remote Manager
    - Managing with an emotional intelligence mindset
    - Your Management Insurance Policy – prioritising well-being conversations
    - Setting clear goals and expectations
    - EMERGE – a structured model to use in your well-being and performance meetings
    - Practice using EMERGE

- **Module 2** (3 hours with breaks)
    - Review of your well-being conversations and using EMERGE
    - Trust and Autonomy – encouraging ownership, motivation and engagement
    - Levels of energy - how levels of energy affect different people at different times
    - Case studies – what happens if….
    - Review and Action Plan – commitment going forward