

Live Webinar - Introduction to Personal Accident Insurance

Duration: 3 hours

Delivery Method: Zoom

About the course

This live on-line interactive insurance webinar is suitable for those new to the subject and looking for a comprehensive background to Personal accident and sickness insurance. The workshop will consider how the general principles of insurance are applied to personal accident and sickness policies. It will look at the cover normally provided and includes a brief overview of how claims are dealt with.

There will be two 75-90 minute sessions with a break in-between each session.

There will be a maximum of 10 delegates.

Key objectives

By the end of this course delegates will be able to:

- Outline why customers buy personal accident and sickness insurance
- Describe to customers the layout of the personal accident and sickness policy, its format and structure
- List the various types of capital and weekly benefits available
- Describe the principles of underwriting and how they apply to personal accident and sickness insurance
- Outline the principles and procedures for handling personal accident and sickness claims
- Summarise the issues surrounding fraud and fraudulent claims

Who should attend?

This course is aimed at insurance underwriters and brokers working in a Personal Lines environment, or anyone who wishes to gain a basic understanding of Personal Accident and Sickness insurances.

Methodology

- Formal presentation
- Questions and break-out exercises
- Supplementary materials will be provided post-course
- At all points in the course, explanations will be supported by appropriate case law and statute.

Evaluation of understanding

- Open forum question and answer session
- Scenario analysis
- Quiz
- Feedback