

Live Webinar - Introduction to Leadership

Duration: 6 hours (split between 2 half days of 3 hours)

Delivery Method: WebEx

About the course

To be a good leader you need to be able to do establish direction and influence and align others towards a common goal, motivating and committing them to action and making them responsible for their performance. This workshop covers the principles of effective leadership and management, helping delegates understand the impact good leadership and management has on an organisation and how they themselves can lead, inspire and motivate others.

The webinar will be highly interactive with delegate participation and engagement throughout. This webinar is split between 2 half days of 3 hours. There will also be some pre work for delegates to complete before the webinar.

Limited to 10 delegates

The webinar is delivered by a Certified Online Learning Facilitator.

Who should attend?

This course caters to managers, supervisors, and team leaders looking to refine their leadership skills and enhance team performance. By exploring the fundamental responsibilities of leadership, participants gain insight into fostering effective team dynamics and motivating team members towards shared goals. They will acquire essential communication tools, explore motivational strategies, and gain valuable insights into team development processes.

Course Objectives

Delegates who successfully complete this workshop will be able to:

- define the essential responsibilities of team leaders/supervisors
- outline the key elements of successful teams
- outline the importance of motivation and how to apply it to their team
- set SMART objectives
- define the key skills required to be a successful coach
- develop their team by giving constructive well thought out feedback

Course Content

- **Session One**
 - What is a Manager/Leader? - to establish the responsibilities of supervisors/team leaders
 - Stages of team development – John Adair and Bruce Tuckman
 - What Makes a Team? - to encourage delegates to think about the wider aspects of the role, how a team is made up of different personalities and how to use their individual strengths to the team's advantage.
 - Motivation - what motivation is and how to create a climate that encourages all the things that motivate us as individuals. How targets given in the right way can help motivate the individual and the team.

- **Session Two**

- Coaching – What is it?
- Essential Communication tools - looking briefly at the skills needed to be an accomplished coach
- GROW – introduction to the GROW model of coaching
- Setting Objectives - how to set SMART objectives and why they are vital
- Feedback - giving and receiving and how vital feedback is to a team's development.
- Skills Practice