

Introduction to Personal Accident and Travel Insurance

Duration: 1 Day

Maximum 12 delegates

About the course

This course serves as an introduction to Personal Accident and Travel Insurance. The course introduces delegates to the different types of cover available, underwriting principles and complaints handling.

Who should attend?

This course has been designed for delegates who have had limited exposure to personal accident and travel insurance. A good grounding in insurance practices is desirable.

Course Objectives

Delegates who successfully complete this workshop will be able to:

- outline the processes to be followed in relation to the issue and cancellation of policies
- outline the policy cover, conditions and exceptions – Personal Accident and Travel
- recognise the principles of underwriting and how they apply to personal accident and travel insurance
- consider the principles and procedures for handling personal accident and travel claims
- outline common causes of complaints and how to avoid and deal with such situations

Course Content

- Introduction to Personal Accident policies
 - types of policies available
 - Policy Cover
 - Conditions and Exceptions Cover provided
 - special consideration for Group policies
 - special consideration for Sickness cover
- Introduction to Travel policies
 - types of policies available
 - Policy Cover, Conditions and Exceptions Cover provided
 - special consideration for Group policies
 - the principles of Underwriting Personal Accident and Travel Insurance
 - dealing with complaints including FCA Regulations, Financial Service Ombudsman