

## Live Webinar – Personal Injury Claims – An Insight into Quantum

**Duration:** 3 hours

**Delivery Method:** WebEx

**Maximum 10 delegates**

### **About the course**

This live on-line insurance webinar provides delegates with an overview of personal injury claims, including investigating and valuing claims, the litigation process and discussion of current issues. It will be relevant to those seeking to develop their knowledge of liability and motor claims.

The course assumes that liability is not at issue and concentrates solely on quantum.

The course will include plenty of opportunity for discussion and relevant case studies and exercises.

The webinar will be highly interactive with delegate participation and engagement throughout.

There will be a maximum of 10 delegates.

This webinar will be delivered via WebEx.

The webinar is delivered by a Certified Online Learning Facilitator.

### **Course Content**

- An overview of the claims process as it relates to personal injury claims
- Quantum (the amount of the claim)
  - Heads of claim
  - Reserving
  - Investigating quantum
  - Valuing the claim
  - The role of rehabilitation
- Negotiation
  - Negotiating legal liability and quantum